

## Consultative Committee

### DONCASTER SHEFFIELD AIRPORT CONSULTATIVE COMMITTEE

### NOISE MONITORING AND ENVIRONMENTAL SUB-COMMITTEE

15 SEPTEMBER 2016

PRESENT: A Tolhurst OBE (in the Chair)

Members:- Councillor R Blake (Doncaster MBC), A Bosmans (FODSA), Parish Councillor R Brown (Blyth Parish Council), Councillor T Corden (Doncaster MBC), Councillor J Cox (Doncaster MBC), Town Councillor A Cropley (Bawtry Town Council), Parish Councillor P Edwards (Misson Parish Council), T Henshaw (Doncaster Sheffield Airport), Parish Councillor B Keith (Substitute for Tickhill Town Council), G Levett (Doncaster MBC), K Naylor (Doncaster Sheffield Airport), Parish Councillor C Sheriff (Finningley Parish Council), A Shirt (Committee Secretary), Parish Councillor I Swainston (Auckley Parish Council) and Parish Councillor J Worthington (Cantley with Branton Parish Council)

Guest:- PC M Lane (South Yorkshire Police)

Apologies for absence were received from R Cooke (Doncaster Sheffield Airport), Parish Councillor S Crawford (Austerfield Parish Council), Councillor L Curran (Doncaster MBC), Parish Councillor N McCarron (Blaxton Parish Council), S Racjan (Doncaster MBC) and Town Councillor Gordon Whitehead (Tickhill Town Council)

#### 1 WELCOME, INTRODUCTIONS AND APOLOGIES FOR ABSENCE

A Tolhurst welcomed everyone to the September meeting of the Noise Monitoring and Environmental Sub-Committee.

An extended welcome went to PC Mark Lane, (South Yorkshire Police) and to Tom Henshaw, (Aviation Development Executive, Doncaster Sheffield Airport).

Apologies for absence were noted as above.

#### 2 ANNOUNCEMENTS

A Tolhurst informed the Committee that he had attended a meeting with representatives from the Airport, together with Parish Councillor Brian Keith from Tickhill Town Council to discuss aircraft noise and the Noise Preferential Route (NPR), following an increase in complaints from Tickhill residents.

3 UPDATE ON POLICING AT THE AIRPORT

The Committee received an update from PC Mark Lane regarding Policing operations at the Airport.

PC Lane informed the Committee that South Yorkshire Police's Airport Policing Team based at Doncaster Sheffield Airport consisted of one Sergeant and four Police Constables. Their core function was to deal with the prevention, detection and to respond to all criminal acts occurring within the Airport, along with ensuring public safety and the maintenance of public order.

In addition to patrolling areas within the Airport, Police Officers also provided support to the Airport in respect of aircrafts arriving/departing carrying Firearms, under Section 5 of the Firearms Act. Police Officers were also air-side trained which allowed them to carry out the role of airside drivers, when required.

In relation to Drones and Laser attacks, PC Lane advised Members that the Airport's Policing Team did investigate all instances of attacks.

The Airport's Policing Team would shortly be working in partnership with Officers from West Yorkshire Police on a national day of action at the airport regarding Human Trafficking.

Members were informed that Doncaster Sheffield Airport would shortly become 1 of 5 airports' in the UK to receive diverted aircrafts.

It was explained that aircrafts could be diverted for a number of reasons, for example, when an aircraft was approaching or within UK airspace without prior approval; an aircraft not identifying themselves, which could not be identified by any other means. And an aircraft not talking to Air Traffic Control and not transmitting a recognisable secondary surveillance radar code.

In the event of an aircraft not communicating, authorisation would be given to the RAF to scramble Typhoon fighter aircraft(s) within minutes to protect UK airspace.

The Committee thanked PC Mark Lane for the update.

4 MINUTES OF THE NOISE MONITORING AND ENVIRONMENTAL SUB COMMITTEE HELD ON 23 JUNE 2016

RESOLVED – That the minutes of the Noise Monitoring and Environmental Sub-Committee held on 23 June be agreed as a correct record.

5 MATTERS ARISING

i) Noise Preferential Route

K Naylor provided Members with an update in respect of the one cargo operator who had continuously not been able to programme the standard instrument departure route into their flight management system. It was reported that verbal instructions were always provided by the Air Traffic Controllers ensuring that the aircraft follows the Noise Preferential Route (NPR) when departing DSA.

ii) Ownership of Old Bawtry Road

It was noted that there was no update in respect of the ownership of Old Bawtry Road.

iii) Portable Noise Monitor

K Naylor informed Members that an engineer would be onsite on 22<sup>nd</sup> September 2016, to hopefully fix the recent problems associated with the portable noise monitor.

6 MEMBERSHIP UPDATE

RESOLVED – That the Committee noted that Misson Parish Council had appointed Parish Councillor Peter Edwards (in place of Parish Councillor Andrea Wilcox).

7 AIRPORT ACTIVITIES UPDATE REPORT

T Henshaw provided the Committee with an update regarding passenger aviation; cargo operations; general and business aviation; infrastructure improvements and changes of personnel at Doncaster Sheffield Airport (DSA).

In summary it was reported that:-

Passenger Aviation

- Growth rates for the current financial year (from April 2016) were up by 40%.
- August had seen over 145,000 passengers use DSA, this was up by 41% on 2015, and was the busiest month the Airport had ever had.
- During the last 12 months 1,083,333 passengers had used the Airport, which had now surpassed the levels achieved in 2007.
- DSA will imminently see its 10 millionth passenger.
- Flybe continued to perform well, with load factors increasing month on month.
- The Flybe Paris route had been reduced in capacity to better balance demand.
- A Flybe Dusseldorf route would begin operating in October 2016.

A Bosmans asked if passengers were aware of the onward connections available at Charles de Gaulle and Dusseldorf airports’.

T Henshaw explained that, currently there was no interline or codeshare agreements in place at the moment. Discussions were taking place with airlines operating from both Charles de Gaulle and Dusseldorf airports’.

- Flybe would begin to operate a route to Dublin next month, replacing the Stobart Air Service which had been operated on behalf of Aer Lingus. Onward connections on the Aer Lingus network were expected to be available in the next few weeks.
- The Flybe Faro route had been extended into the winter due to demand.
- Wizz Air continued to grow at a considerable rate (33%). A new route to Cluji commenced recently, and Sofia would begin operating in December.
- Thomson had seen encouraging performance through the summer. Two new routes were announced for 2017; Dubrovnik and Bourgas.
- Multi-channel marketing initiatives had taken place with all carriers. Sheffield Train Station was receiving a refresh of the Flybe branding in place.
- DSA had partnered with Sheffield United as their Official Airport Partner.

#### Cargo

- Cargo was currently 144.6% ahead of the previous year, since April 2016.
- 2,500 tonnes of freight had transited the Airport since April 2016.
- Opportunities to attract scheduled freight carriers were being explored by the Cargo Team with some prospects looking promising.

#### General and Business Aviation

- The National Police Air Service (NPAS) had agreed a lease on a portion of Hangar '0' site to construct a new base. NPAS Doncaster would consist of up to four fixed wing Partenavia P68 observers and would see the service move into fixed wing operations. The base would cover the whole of the UK.
- Stand 11 had now been redesigned as a fixed Avgas refuelling station. This facility had been installed to enable operators to self-fuel their aircraft 24 hours a day, seven days a week.
- Aero Centre Yorkshire had been exhibited at Farnborough International Air Show in July.
- A light helicopter operator had newly located into Hangar 3. Hummingbird would operate a single Robinson R22 helicopter and offer Private Pilot License PPL(H) training, self-hire and experience days. A training area had been located adjacent to the engine test bay.
- Doncaster Sheffield Flying School had relocated from the terminal to hangar 3 and re-branded as Doncaster Sheffield Flight Training (DSFT). The new facilities and improved airside access provided a more flexible environment for them to grow in their operation.

### Infrastructure Improvements and Changes

- The Airport bus service was now served by the X4, a half-hourly express service between Doncaster Interchange, Parrots Corner and the Airport (a journey of only 22 minutes).
- New X-ray equipment had been installed in Central Search, which had dual screen technology to speed-up processing times. All X-ray equipment in Central Search had now been refreshed.
- Runway Rehabilitation was due to commence in January 2017 for a period of 3-4 months. This would involve removing and replacing the top layer of asphalt with associated AGL works. All works would be completed at night.

A Bosmans informed the Committee that East Midlands Airport had announced that it was to close to all air traffic for seven consecutive weekends from 5<sup>th</sup> November to 19 December 2016 to allow a major runway resurfacing operation to take place. A Bosmans asked if there would be any re-routing of flights / business to DSA.

T Henshaw reported that there could be additional freight operations at DSA during this period; the airport had been in discussion with a number of operators. In relation to passenger aviation it was reported that DSA were not expecting there to be any increases in traffic.

- Current works to taxiway 'Echo' involved constructing fillets to the 'Alpha' intersection which would enable freight aircraft to utilise the remote apron which was closer to the freight shed. The apron was due to be reconfigured to enable two B747 size aircraft to use the apron simultaneously.

On a separate issue, Councillor Blake informed the meeting that signage to the Airport from the A1 North was directing people via Bawtry and not via the Great Yorkshire Way.

Members noted that signage on the A1 was the responsibility of Highways England, and not the Airport. It was confirmed that the Airport had raised this issue several times with Highways England.

A Bosmans wished to raise again that, the driving directions on the Airport's website were still directing passengers from the A1(M) North or South from J34 and taking the A614 heading towards Bawtry and not via the link road. **ACTION: T Henshaw to raise with the Airport's Marketing Team.**

### Personnel

- The Marketing Department had recently added a Corporate and Trade Partnership Executive to the Team. Rick O'Toole would now be responsible for liaising with business and trade organisations to increase awareness of DSA's services.
- Following growth in passenger numbers, Ian Smith (Commercial Manager) had now moved into an expanded role as Head of Commercial and Passenger

Experience. Ian would also be responsible for managing the terminal commercial activities, whilst managing passenger experience to the growing number of airport users.

RESOLVED – That the update be noted.

**8**     **AIR TRANSPORT MOVEMENTS AND QUIET OPERATIONS POLICY REPORT**

The Committee received a presentation from K Naylor regarding Air Transport Movements and Quiet Operations Policy for the period June 2016 to August 2016.

a)     **Air Transport Movements**

The presentation reported on the following:-

- i)     The number and type of aircraft movements from June to August 2016.
- ii)    The number of arrivals and departures on each runway from June to August 2016.
- iii)   The number of arrivals and departures on each runway from April 2005 to August 2016.

b)     **Quiet Operations Policy Report**

The presentation reported on the following:-

- i)     The number of complaints received by DSA from 1 June 2016 to 31 August 2016, amounted to 477 complaints.
- ii)    DSA's total number of complaints and the type of complaints for the period 1 June 2016 to 31 August 2016.

c)     **Number of Complaints and Individuals for June to August 2016**

The presentation reported that:-

- i)     During June 2016, DSA received 166 complaints from 14 individuals.
- ii)    During July 2016, DSA received 232 complaints from 49 individuals.
- iii)   During August 2016, DSA received 79 complaints from 13 individuals.

d)     **Number of Complaints and Individuals from each area from 1 June 2016 to 31 August 2016**

The presentation reported on the following:-

- i)     The number of complaints and individuals from each area from June to August 2016.

- During the period, the highest number of complaints and individuals were noted as follows:-
  - 201 complaints from 25 individuals residing in Bawty;
  - 64 complaints from 1 individual residing in Moorends; and
  - 154 complaints from 19 individuals in Tickhill.
- ii) The percentage of total complaints from each area for the period.
- iii) The number of complaints and comparison figures for June to August 2015 and 2016.
- iv) DSA's annual number of complaints and total movements from 2005 to 2016.
- v) The number of complaints received by the Airport continued to decline year-on-year from 2009 onwards. However, from 1<sup>st</sup> January 2016 to 31<sup>st</sup> August 2016 the Airport had received a total of 655 complaints.
- vi) The number of night time departures from Runway 20 for June to August 2016.
- vii) The number of non-NPR aircraft departures from June to August 2016.
- viii) The number of Quota Count Points (QCP) used and QCP Limits from April 2005 to August 2016.
- ix) The number of Quota Count 4 Movements from November 2010 to August 2016.
- x) The number of Engine Tests for June to August 2016.

Parish Councillor Keith informed the Committee that a discussion had taken place at a recent Tickhill Town Council meeting regarding an increase in aircraft noise currently being experienced by residents of Tickhill. Parish Councillor Keith commented that he had personally made complaints to the Airport regarding aircraft noise; he stated that the replies back to him had been very technical and contained a number of aviation abbreviations.

In relation to aircrafts operating over Tickhill, A Tolhurst confirmed that they had been operating within the rules. An article which had been published in 'Tickhill Today' stating that aircraft were operating outside of the official flights paths was incorrect.

A Tolhurst wished to remind Members that, the Airport did operate within the Civil Aviation Authority's rules and the Section 106 Agreement with Doncaster MBC. Members were also reminded that the Noise Monitoring and Environmental Sub-Committee did not have an executive function, the purpose of the Committee was to act as a link with the local communities in the vicinity of the Airport. Members were informed that every complaint received by the Airport was investigated thoroughly and a written reply sent to the individual.

Parish Councillor Keith's comments regarding replies being of a technical nature was acknowledged.

A discussion took place regarding training flight circuits and the number of complaints they generated from local villages. A Tolhurst reminded Members that training pilots were required by the Civil Aviation Authority (CAA) to carry out a minimum of 4-6 take offs and landings, which they carried out by conducting visual circuits of the airfield. Additionally, the Airport had to balance training activity with that of commercial activity. The Airport did understand the concerns of local residents.

Parish Councillor Sheriff informed the Committee that the Airport did circulate to the local Parish Council Clerks a list of dates and times when training flights would operate from the Airport. It was noted that this information was placed on the Finningley Parish Council website.

Councillor Edwards asked if he could be included on the circulation list. **ACTION: K Naylor**

RESOLVED – That the presentation be noted.

**9**     DEVELOPMENT OF A PERSISTENT OR VEXATIOUS COMPLAINTS PROCEDURE

K Naylor informed the Committee that in light of the number of individual complaints which had recently been received by the Airport this year, it was now appropriate for Members to consider, whether or not, the Airport should adopt a persistent or vexatious complaints procedure.

After discussion, Members suggested that research work be conducted to establish if other airports had a persistent or vexatious complaints procedure in place. It was suggested that the UK Airport Consultative Committees' (UKACCS) and the Airport Operators Association (AOA) be contacted to obtain further information, prior to the Committee making a final recommendation.

RESOLVED –

- i) That Members considered the development of a persistent or vexatious complaints procedure; and
- ii) Agreed that contact be made with UKACC and the AOA to ascertain if other airports had adopted a persistent or vexatious complaints procedure.

**10**    ENVIRONMENTAL REPORT

K Naylor reported that work towards the Airport obtaining the International Organisation for Standardisation (ISO 50001) Energy Management accreditation was currently on hold due to the increase in passenger numbers.

It was reported that a new Engineering Manager had recently commenced in post at the Airport and that a number of projects were planned to reduce energy consumption within the terminal building.

RESOLVED – That the update be noted.

**11**     **COMMUNITY ACTIVITIES**

K Naylor reported that two applications had been received by the Airport to fund projects from the Community Investment Fund.

The Committee was asked to give its consideration to the projects set out below:-

<b>Application Number</b>	<b>Group</b>	<b>Project</b>	<b>Grant Requested</b>	<b>Number of People to Benefit</b>	<b>Comments</b>	<b>Decision</b>
DSA/KN1600 07	Emmaus Catholic and Church of England Primary School, Wybourn, Sheffield	Purchasing of sensory toys and furnishings for a designated sensory room for children with complex special needs	£500.00	20		<b>Supported</b>
DSA/KN1600 08	Endeavour Training Ltd, Fir Vale, Sheffield	Purchasing musical equipment. Endeavour Band project and after school or lunchtime club for the variety of persons they assist with.	£965.94	150 per year	Looking to produce a record that can be sold to generate revenue, as well as providing training for the production and merchandising of the record. Registered Charity.	<b>Supported</b>

**RESOLVED –**

- i) That the Committee agreed to support two projects highlighted above totalling £1,465.94.
- ii) That the Committee thank Peel Airports for their generosity and continued support with the community projects.

**12**     **ANY OTHER BUSINESS**

No further items of business were noted.

13 DATE AND TIME OF NEXT MEETING

RESOLVED – That the next meeting of the Noise Monitoring and Environmental Sub-Committee be held on Thursday 1 December 2016 at 10:00 am in Heyford House, Doncaster Sheffield Airport, Doncaster.

At the conclusion of the meeting there will be a visit to Air Traffic Control. **ACTION: K Naylor to make the necessary arrangements.**

CHAIR

DRAFT